

& MOSS

- TEAK PRODUCT INFORMATION -

General information

Teak is hardwood species that naturally contains oily substances. These substances create a protective layer, making teak wood more resistant to various weather conditions. Teak wood therefore dries out less quickly, exhibits less wood movement, and is not as susceptible to algae and fungi as many other wood species.

Since teak is a natural product, each teak garden furniture item is unique. There may be colour variations between different planks, or knots may be present in the wood. The behaviour of different elements of the garden furniture can also vary significantly. This makes each item completely unique and gives the garden furniture its characteristic appearance.

Furthermore, when teak is exposed to the elements, it will react to the weather. Garden furniture left outside for a year, exposed to rain, snow, and sunshine, will no longer look the same. In practice, this means that teak garden furniture will weather, become rougher, and develop signs of wear. However, this does not affect the quality of the wood.

Reclaimed teak wood

The furniture from &moss is made from reclaimed teak wood. Simply put, this is teak wood that has been given a second life. The recycled teak beams and planks were previously part of a house, boat, railway sleeper, or rice bin, for example. Because they were no longer needed for these purposes, they were selected, treated, and transformed into garden furniture.

Reclaimed teak still retains all the characteristics of new teak wood, but no trees need to be cut down for it. Therefore, it is a sustainable and socially responsible alternative to new teak.

Characteristic of recycled teak are the filler pieces in the wood. These are firmly glued and then sanded multiple times to blend in seamlessly with the rest of the material. Because these filler pieces are processed with great care, they do not create weak spots in the wood.

Maintenance

Proper maintenance is essential for the life span of teak wood furniture. How often this needs to be done depends on the circumstances. We recommend maintaining the furniture at least once a year. If the circumstances are far from ideal, where the garden furniture is exposed to direct sunlight and rain throughout the year, then we recommend treating the teak multiple times a year.

More specific details on teak maintenance can be found on our website:

<https://www.nmoss.com/en/blog/treat-clean-teak-wood/>

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General recommendations

- For the first use, wipe down the teak with a damp cloth. There may still be sawdust on the garden furniture, which could cause stains on clothing and/or cushions.
- Make sure to place the garden furniture on an even surface to prevent unnecessary stress on the furniture's joints.
- Avoid placing teak garden furniture in direct sunlight, especially when they are wet, to minimize the expansion and contraction of the wood.
- If you need to move your garden furniture, always do so with at least two people and make sure to lift the furniture rather than slide it. This prevents breakage, as the legs can get caught on something when sliding.
- Maintain your garden furniture at least once a year.
- Never use a high-pressure washer to clean your teak garden furniture. This can permanently damage the wood fibers.
- Cover your teak garden furniture in winter with a breathable, protective cover or store it indoors to extend the lifespan of the furniture.
- Check the bolts of your garden furniture after some time and tighten them by hand if necessary. Due to the natural movement of the wood, they may become a bit loose over time.

Specific recommendations for tables

- After using your teak garden table, always wipe the top with a damp cloth to prevent any liquids or dirt from penetrating deep into the wood.
- To prevent rings on your table, we strongly recommend using coasters. Be cautious with decorative items like a flower pot or vase, as they can also cause rings or colour variations on the tabletop.

Warranty information

Recycled teak wood is a natural product. Colour variations, knots, and/or visible inserts are inherent to the material. Due to weather conditions, cracks and curvature may also occur in the wood. The quantity and size of these imperfections vary from one piece of furniture to another. These occurrences cannot be prevented but do not negatively impact the lifespan of the furniture. When you choose teak garden furniture, we expect you to be aware of these characteristics and appreciate them.

Hence, we do not provide a warranty for cracks, curvature, or colour variations. The same applies to visible inserts. If the issue is not related to a wood characteristic but rather a production or structural defect, you can claim a warranty. In such cases, we offer a 2-year warranty period. Please contact us for further assistance.

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Grains, knots, discolourations, and adhesive joints are all characteristics of teak garden furniture. The quantity or size of these features can greatly differ from one piece of furniture to another. This does not affect the quality but instead makes each piece of furniture entirely unique.



example of discolouration



example of a glue joint



example of a knot

You can recognize reclaimed teak garden furniture by the filler pieces. The size and locations of these pieces may vary from one furniture item to another. Because they are thoroughly glued and sanded, these pieces do not affect the quality of the teak garden furniture.

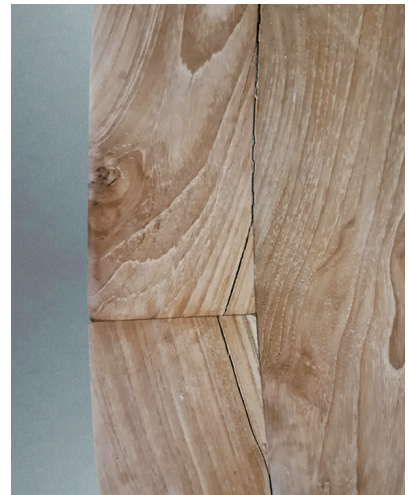


examples of filler pieces in reclaimed teak wood

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Leaving (teak) wood outdoors throughout the year exposes it to various weather conditions. Due to fluctuations in humidity, exposure to sunlight, and rain, the wood will continuously expand and contract, potentially leading to the formation of cracks. However, this does not have a negative impact on the overall lifespan of the wood.



examples of cracking in teak wood

In addition to cracking, teak wood can also become somewhat rough due to various weather conditions. Joints may open up a bit more, and some planks or beams may develop curves. However, this has no impact on the quality of the garden furniture.



examples of teak roughening and warping

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Repairing irregularities

Colour differences, warping, and cracks in teak garden furniture do not affect its quality or lifespan. However, we can understand that you may find it less attractive in some situations. Depending on the irregularity, there are various steps you can take to address the issue.

Discolourations

Differences in colour can be inherent to the wood, but they can also develop over time after using a teak protector or oil. Fortunately, these can be relatively easy to touch up. If the colour is too dark, you can lightly sand it with fine sandpaper (grit of 200+). If the colour is too light, you can use a teak protector or oil.

Roughness and/or scratches

If there are scratches or irregularities in the wood, you can lightly sand them if desired, using fine sandpaper with a grit of at least 200.

Cracks

You can fill cracks in the wood with wood filler. Apply it generously, and after it has hardened, sand away the excess filler with fine sandpaper. Keep in mind that filling cracks is only a temporary solution. Over time, the filler may disappear, and the cracks may reopen.

Additionally, we recommend giving your garden furniture time to settle. Especially in the first few months after purchase, garden furniture will respond to changes in the weather.

Curvatures

If the curvature has occurred in a glued area, you can often repair it using foaming glue. First, clean the affected beams and/or planks thoroughly and let them dry. Then apply the glue between the different parts and clamp them together with a clamp. Once the glue has fully cured, you can remove excess glue with a flat knife and lightly sand it.

For other curvatures, the repair may be more complicated. If you find these curves bothersome, feel free to contact us for personalized advice. If desired, we can also do this for you for a small fee.

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Outsourcing repair work

If you want us to repair the irregularities in your garden furniture, we can certainly do that. If it falls within the warranty, we will resolve it free of charge. In the case of natural product characteristics of teak that do not affect its lifespan but simply do not look nice, we can perform repairs for a fee.

For the Netherlands, we have a standard rate of €150 including VAT for pick-up and delivery. For the repair work, we charge €85 including VAT per hour. For a more specific quote, you can always contact us.

If the garden furniture is located in Belgium or Germany, we would be happy to discuss the possibilities with you. Unfortunately, we do not carry out repair work outside the Netherlands, Belgium, and Germany. However, we can still provide advice and be happy to brainstorm with you on possible solutions.